

Emma Best

MuckRock News, DEPT MR 74789
411A Highland Ave
Somerville, MA, 02144

06/10/2019

CBP-2019-058037

Dear Emma Best:

This notice acknowledges receipt of your Freedom of Information Act (FOIA) request to U.S. Customs and Border Protection (CBP) received on 06/06/2019 requesting the following:

- * Documents describing or generated as part of the establishment of any different processing queues for FOIA requests
- * Documents describing the rules and procedures governing any different processing FOIA queues
- * Documents, produced in the previous 15 years, containing reports or statistics describing the FOIA processing queues
- * Documents describing procedures for the handling or coordination of requests from high volume FOIA requesters
- * Documents describing procedures, rules and prerequisites for any exceptions to processing requests in a "first in, first out" process
- * Documents describing procedures and rules for the processing of especially complex or delicate FOIA requests
- * Documents describing procedures and rules for the processing of 'high visibility' FOIA requests, such as those which are likely to elicit reactions from the media or the public
- * Documents describing procedures and rules for the processing of FOIA requests from members of Congress and federal government agencies
- * Documents describing procedures and rules for the processing of FOIA requests from non-federal law enforcement agencies

Please use the following unique FOIA tracking number CBP-2019-058037 to track the status of your request. If you have not already done so, you must create a FOIAonline account at <https://foiaonline.gov>. This is the only method available to check the status of your pending FOIA request.

Provisions of the Act allow us to recover part of the cost of complying with your request. We shall charge you for records in accordance with the DHS FOIA regulations outlined on the DHS website, <https://www.federalregister.gov/documents/2016/11/22/2016-28095/freedom-of-information-act-regulations>. By submitting your request, you have agreed to pay up to \$25.00 in applicable processing fees, if any fees associated with your request exceed this amount, CBP shall contact you; however, the first 100 pages are free.

Due to the increasing number of FOIA requests received by this office, we may encounter some delay in processing your request. Consistent with 6 C.F.R. Part 5 §5.5(a) of the DHS FOIA regulations, CBP processes FOIA requests according to their order of receipt. Although CBP's goal is to respond within 20 business days of receipt of your request, FOIA does permit a 10-day extension of this time period in

certain circumstances pursuant to 6 C.F.R. Part 5 §5.5(c).

For additional information please consult CBP FOIA website please click on [FOIA Act Resources](http://www.cbp.gov/site-policy-notices/foia) or visit <http://www.cbp.gov/site-policy-notices/foia>.

Sincerely,

U.S. Customs and Border Protection